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QUALITY POLICY

LOKTRON operates as a global distributor of active, passive, electromechanical, and obsolete electronic components. Established to support clients throughout all stages of procurement, the company is committed to sustainable quality. Leveraging extensive industry experience and strategic agreements with carefully selected suppliers, LOKTRON ensures efficiency and cost savings in procurement processes. This approach effectively supports the production needs of even the most demanding clients without compromising quality.

LOKTRON's ambition is to achieve market leadership globally, recognized for its capability to transcend geographical limitations and secure substantial competitive cost advantages. Through a profound understanding of the market and a well-established network of commercial partners, the company aims to be the ideal partner for businesses seeking efficiency, reliability, and cost-effectiveness in global sourcing.

Within this framework, the company's directional guidelines regarding Quality are consistently focused on pursuing three core objectives:

1) Maintaining a consistently high level of satisfaction for CLIENTS and all stakeholders.
2) Ensuring that all evaluations are based on objective evidence and adhere strictly to applicable laws, norms, and technical regulations.
3) Fostering a participatory and collaborative environment among all members of the TEAM, particularly employees, collaborators, and strategic partners.

LOKTRON views the certification of its Quality Management System, in accordance with the UNI EN ISO 9001:2015 Standard, as a strategic element for market competitiveness and qualification. This certification also serves as tangible proof of the dedicated efforts to continuously satisfy not only CLIENTS but also partners and stakeholders.

The LOKTRON staff is steadfastly committed to achieving corporate objectives to strengthen its market position and identify new opportunities for growth and development. This commitment is always upheld within the principles of fair competition and in strict adherence to local and international laws, norms, and regulations.

LOKTRON's Quality Management System is built upon a RISK-BASED-THINKING approach. This approach enables the organization to identify and assess internal and external factors that could lead to process deviations. It also facilitates the implementation of proactive controls to minimize negative impacts and capitalize on market opportunities by anticipating trends.

Management actively promotes unity of purpose and shared objectives at every level, aligning strategies, processes, and resources. This creates an environment where employees and collaborators can effectively achieve the goals established by the Quality management system.

The Quality Policy document is made accessible and available to stakeholders through all internal and external communication channels utilized by the company. Management is fully engaged in ensuring that the Policy's content is understood, embraced, implemented, and consistently applied by all personnel.

Based on the general principles detailed below, measurable objectives have been defined and are regularly monitored during annual reviews conducted by the Management. The ultimate aim of this process is to continuously enhance the effectiveness of the Quality management system.

GENERAL PRINCIPLES

1. To continuously enhance the quality level of the organization and the SERVICES offered. The objective is to generate positive outcomes both economically and in terms of excellence and external reputation, ensuring the full satisfaction of clients, partners, and suppliers.
2. To prioritize the identification and fulfillment of the needs of internal personnel, particularly employees and collaborators.
3. To guarantee the complete implementation of the principles of transparency, ethics, and sustainability. These principles form the foundation of LOKTRON's business activities and the achievement of short, medium, and long-term objectives, ensuring business continuity.
4. To be guided by sound financial principles in all economic-financial dealings with stakeholders.
5. To ensure the availability of professional expertise that consistently meets the needs of stakeholders and the broader market.
6. To continuously improve the company's image as a responsible and efficient entity.
7. To maintain a high level of focus on the principles of environmental and social sustainability, as well as good governance.
8. To ensure consistent efforts in valuing, motivating, and fostering the professional growth of individuals.
9. To comply with the requirements of the Quality management system and ensure its continuous and effective application.
10. To continuously review the Quality Policy to ensure that personnel, particularly employees and collaborators, remain consistently aware of it and are committed to implementing its contents. Furthermore, to ensure that stakeholders are always informed of the evolving context of the company.

Bra CN - Italy, 04-01-2025 CEO

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